



# Remove Barriers and Increase Diversity in Your Clinical Trials

Clincierge is the industry leader in personalized patient concierge services. Our high-touch specialized support removes barriers to participation for your clinical trial patients and their caregivers while increasing overall trial diversity.

## Financial Barriers

By pre-paying for trial-related travel and accommodations, we reduce the financial burden of participation on clinical trial patients and their caregivers, allowing them to enroll in and complete your trial. Improved enrollment and increased patient engagement lead to better data collection and clinical trial outcomes.

## Emotional Barriers

Fear and stress often overwhelm clinical trial patients and their caregivers. With a helping hand to guide them through the trial process, emotions are calmed, and the patient can focus on their treatment and completing the trial. In essence, supported patients stay engaged.

## Logistical Barriers

Whether a 5-minute ride or a 6-hour flight, our pre-planned and pre-paid services take the stress out of traveling for your clinical trial patients and their caregivers. Site visit completion rates increase along with patient experience scores, securing a win-win situation for all parties.

## The Clincierge Differentiator

Our Clincierge Coordinators span the globe to provide your patients with a single point of contact throughout their clinical trial. The coordinator is in the same time zone as the patient, speaks their native language, and is accessible via cell phone to answer questions and offer guidance.



### TRAVEL LOGISTICS

- Itinerary Planning
- Air Travel (commercial and chartered flights)
- Ground Transportation (WAV, sedan, ambulance, RV/car rental)
- Rail Travel
- Hotel Accommodations
- Travel for Site Staff
- IP/Specimen/Sample Shipment
- Caregiver Support



### PATIENT PAYMENTS

- Stipend Payments
- Meal Reimbursements
- Meal Per Diem
- Wage Reimbursement
- Travel Reimbursement (mileage, tolls, parking)
- Childcare Reimbursement
- Laboratory Payments
- Pharmacy Payments



### INTERNATIONAL SERVICES

- Telephonic or In-Person Interpretation
- Document Translation
- Passport Support
- Visa Assistance
- Relocation Support
- Long-Term Housing
- Repatriation



## Our recent study found 100%

of patients and caregivers said having a dedicated support person who **LIVES IN THEIR TIME ZONE** was the most important element of patient support

Learn more at [www.clincierge.com](http://www.clincierge.com)